Creating an Affinity Diagram

Step 1 - Generate ideas

Step 2 - Display ideas

Step 3 - Sort ideas into groups

Step 4 - Create header cards

Step 5 - Draw finished diagram

Step 1 - Generate ideas



Step 2 - Display the Ideas Issues in Implementing Continuous Process Improvement Which comes first. Pressure for Lack of follow-up composing the team or success by management Data collection stating the problem? process needs Want to solve Unrealistic problem before What are the rewards allotment of clearly defined Lack of training at for using tools time all levels Everybody needs to change but me Notusing Need new data Developing Lack of management collected collection system product without understanding of data developing process need for it Too busy to Some people will learn Don't know what Lack of trust in never change customer wants the process Behavior modifications may Competition Need to be take longer than time Too many Short-term planning versus creative available projects at once mentality cooperation

Step 3 - Sort Ideas into Related Groups

Issues in Implementing Continuous Process Improvement

Some people will never change

Everybody needs to change but me

> Need to be creative

Behavior modifications may take longer than time available

Lack of trust in the process Developing product without developing process

Which comes first, composing the team or stating the problem?

> Don't know what customer wants

Want to solve problem before clearly defined Lack of follow-up by management

Lack of training at all levels

Too busy to learn Competition versus cooperation

Pressure for success

What are the rewards for using tools

Short-term planning mentality

Lack of management understanding of need for it Data collection process needs

Need new data collection system

Unrealistic allotment of time

> Not using collected data

Too many projects at once

Step 4 - Create Header Cards

Issues in Implementing Continuous Process Improvement

(Header Cards)

Breaking through old way "Dinosaur" thinking

Lack of planning

Organizational issues Old management culture

Lack of TQL knowledge

Step 5 - Draw the Finished Affinity Diagram Issues in Implementing Continuous Process Improvement

Breaking through old way "Dinosaur" thinking

Lack of planning Organizational issues Old management culture

Lack of TQL knowledge

Some people will never change Developing product without developing process

Lack of follow-up by management Competition versus cooperation

Data collection process needs

Everybody needs to change but me Which comes first, composing the team or stating the problem?

Lack of training at all levels Pressure for success Need new data collection system

Need to be creative

Don't know what customer wants Too busy to learn What are the rewards for using tools

Unrealistic allotment of time

Behavior modifications may take longer than time available

Want to solve problem before clearly defined

Short-term planning mentality Not using collected data

Lack of trust in the process Lack of management understanding of need for it

Too many projects at once