

Creating an Affinity Diagram

Step 1 - Generate ideas

Step 2 - Display ideas

Step 3 - Sort ideas into groups

Step 4 - Create header cards

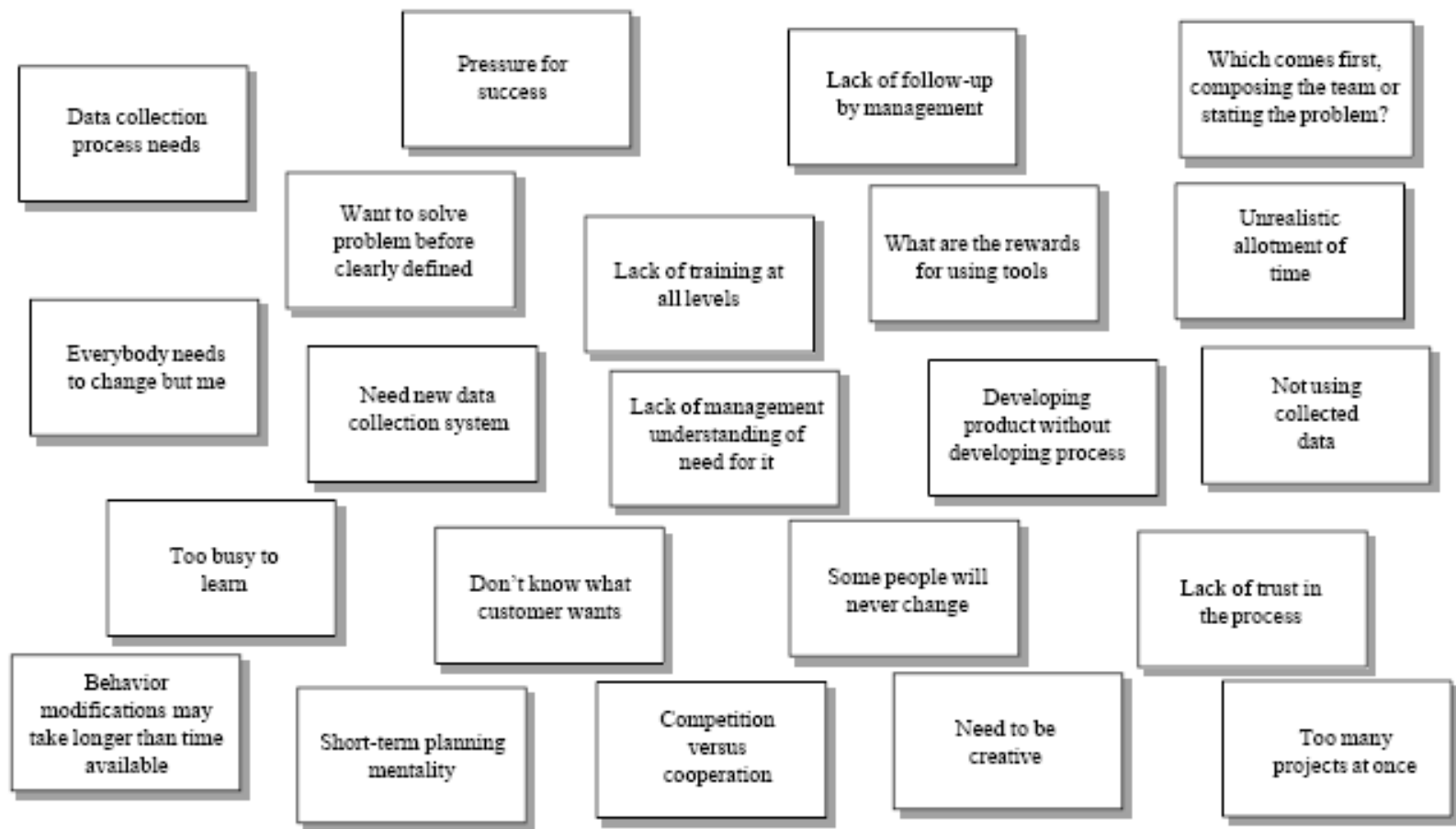
Step 5 - Draw finished diagram

Step 1 - Generate ideas



Step 2 - Display the Ideas

Issues in Implementing Continuous Process Improvement



Step 3 - Sort Ideas into Related Groups

Issues in Implementing Continuous Process Improvement

Some people will never change	Developing product without developing process	Lack of follow-up by management	Competition versus cooperation	Data collection process needs
Everybody needs to change but me	Which comes first, composing the team or stating the problem?	Lack of training at all levels	Pressure for success	Need new data collection system
Need to be creative	Don't know what customer wants	Too busy to learn	What are the rewards for using tools	Unrealistic allotment of time
Behavior modifications may take longer than time available	Want to solve problem before clearly defined		Short-term planning mentality	Not using collected data
Lack of trust in the process			Lack of management understanding of need for it	Too many projects at once

Step 4 - Create Header Cards

Issues in Implementing Continuous Process Improvement

(Header Cards)

Breaking through old
way "Dinosaur"
thinking

Lack of
planning

Organizational
issues

Old
management
culture

Lack of TQL
knowledge

Step 5 - Draw the Finished Affinity Diagram

Issues in Implementing Continuous Process Improvement

